



Profile

Leading provider of integrated business, technology and process solutions on a global delivery platform

World's largest independent R&D Services Provider and among the top 3 offshore BPO providers globally

Over 95,000 employees worldwide

Industry

IT

Websense Integration

Websense Web Security™

“We needed to ensure that malware and spyware did not get entry into our systems and that employees were not accidentally accessing inappropriate sites.”

J Pazhamalai

GM, Information Risk Management, Wipro

case study: Wipro Technologies

Wipro Technologies implements Websense to help manage Web threats and improve policy management

Overview

Wipro Technologies is a global service provider in IT services and other services such as technology infrastructure, consulting and Business Process Outsourcing (BPO). It has approximately 95,000 employees (US, Europe, Canada and Japan and 54 development centres worldwide.

The Problem

All the offices of Wipro Technologies across the globe are connected by LAN points, which link approximately 60,000 desktops and laptops and 1,900 servers. The company's internal IT team of approximately 700 professionals centrally manage their IT infrastructure from Bangalore. This team caters to all of Wipro employees' as well as customers' IT needs, for all locations across the globe. While the implementation of various policies has been taken care of by the different locations themselves, the policies are managed from Bangalore.

One of the main challenges faced by Wipro in terms of security was the accidental access to malware and spyware by employees. Employees would inadvertently allow in malware which could put the entire business at risk, or cripple the systems. “We needed to ensure that malware and spyware did not get entry into our systems and that employees were not accidentally accessing inappropriate sites,” says J Pazhamalai, GM Information Risk Management, Wipro.

The Solution

In the wake of such Web threats, Wipro evaluated and deployed Websense Web Security Suite across all its 25 locations in India. “Websense is a market leader as far as Internet filtering is concerned,” adds Pazhamalai.

Wipro had discussions and demonstrations with the Websense team about product features of Websense Web Security Suite. Then Wipro's team of IT professionals installed it internally on three gateways.

During the installation, the employees expressed some concerns regarding Net access provisions. With the implementation of Wipro's security policies, these concerns were addressed. Awareness regarding the risks associated with free Internet access was created and data security was given top priority. Presently, Wipro's IT team manages the product. Post deployment, the company has not faced any major security issues.

Challenge

Improve Web security and safeguard against employees inadvertently accessing inappropriate Web sites

Solution

Websense Web Security

Benefits

increased Web security and improved policy management

About Websense

Websense, Inc. (NASDAQ: WBSN), a global leader in integrated Web, data and email security solutions, provides Essential Information Protection™ for approximately 44 million product seats under subscription. Distributed through its global network of channel partners, Websense software and hosted security solutions help organisations block malicious code, prevent the loss of confidential information and enforce Internet use and security policies. For more information, visit www.websense.com.

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Ireland websense.co.uk	Taiwan websense.cn
Israel websense.co.uk	UAE websense.com

“Firstly, Websense classifies Web sites into a large number of categories - over 90 - which really helps us in formulating our Internet policy. Secondly, Websense regularly updates blacklisted Web sites which helps in the re-formulation of IT policies as per the current requirement and lastly, policy decisions are left to the customer for implementation on their specific business needs,” elaborates Pazhamalai.

The Results

After the deployment of Websense Web Security at Wipro, the security has been greatly enhanced. The company has benefited immensely after the installation of the Websense product in terms of minimised access to unwanted sites and unauthorised channels. This has resulted in better use of bandwidth, as well as an increase in the productivity of employees.

Wipro Technologies wanted a Web security solution to reduce the risks associated with giving its employees unrestricted Internet access, and chose Websense Web Security.

- Categorising Websites is now far simpler, making it easier to set down policies for access
- Regular updates of blacklisted websites helps in ensuring better information security risk management
- Decrease in the access of unwanted and unauthorised sites
- Improved network bandwidth usage

For a free evaluation of all Websense products or to view our online demos, visit www.websense.com/evaluations.